



JOSEPH KELLY
TREASURER AND TAX COLLECTOR

COUNTY OF LOS ANGELES TREASURER AND TAX COLLECTOR

KENNETH HAHN HALL OF ADMINISTRATION
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TTC.LACOUNTY.GOV

PROPERTY TAX PORTAL
LACOUNTYPROPERTYTAX.COM

April 3, 2015

TO: Mayor Michael D. Antonovich
Supervisor Hilda L. Solis
Supervisor Mark Ridley-Thomas
Supervisor Sheila Kuehl
Supervisor Don Knabe

FROM: Joseph Kelly *[Signature]*
Treasurer and Tax Collector

SUBJECT: **2014-2015 SECURED PROPERTY TAXES
SECOND INSTALLMENT PERIOD**

We are taking this opportunity to advise you of the upcoming deadline for the second installment of the 2014-2015 secured property taxes.

The attached press release alerts taxpayers that the second installment becomes delinquent if not paid by 5:00 p.m., Friday, April 10, and that the United States Postal Service must postmark mailed payments no later than April 10, 2015. Additionally, we will mail the press release to approximately 250 newspaper companies, television and radio stations. We will also email the press release to all constituents who have enrolled in our *Email Notification Service*.

As a result of these efforts, you may experience an increase in constituent inquiries or visits to your offices. Please refer any inquiries regarding the payment of taxes directly to the first floor, Public Service Counter, in the Kenneth Hahn Hall of Administration, or to our Property Tax Automated Telephone System (PropTax) at 1(213) 974-2111, or to the toll-free number at 1(888) 807-2111. Property tax information is also available at lacountypropertytax.com.

Should you have any questions, please contact me directly or your staff may contact Kathy Gloster, Assistant Treasurer and Tax Collector, at (213) 974-2077 or kgloster@ttc.lacounty.gov.

JK:KG:RHJ:vb
Z:PSVadmin/Annuaals/2014-15-2nd Installment

Attachment

c: Assessor
Interim Chief Executive Officer
Acting Executive Officer, Board of Supervisors
Auditor-Controller
County Counsel



NEWS

Treasurer and Tax Collector Joseph Kelly

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

April 3, 2015

Contact: Raymond Johnson
Office: (213) 893-0703
Fax: (213) 620-7948
rjohnson@ttc.lacounty.gov

FOR IMMEDIATE RELEASE

JOSEPH KELLY, Los Angeles County Treasurer and Tax Collector, reminds property owners that the second installment of the 2014-2015 property taxes becomes delinquent if not received by 5:00 p.m. on April 10, or United States Postal Service (USPS) postmarked on or before April 10, 2015. "To avoid late penalties, taxpayers should not wait until the statutory deadline; please pay early" says Treasurer and Tax Collector Kelly.

Taxpayers can obtain the amount due on any parcel from the Treasurer and Tax Collector's website at ttc.lacounty.gov, or call the toll-free Property Tax Automated Telephone System at 1(888) 807-2111, where information is available 24 hours, 7 days a week.

Pay Online – To make payments online, go to lacountypropertytax.com, select "Pay Online" under "Payment Options." There is no charge for electronic check payments. You will need to use a Personal Identification Number (PIN), which is printed on the annual bill, to complete the transaction. Each electronic check transaction is limited to \$999,999.99.

You may also pay online using a credit card (American Express, MasterCard or Visa). However, there are processing fees when paying by credit card. Each credit card transaction is limited to \$99,999.99, including all service fees. Electronic payments can be made 24 hours, 7 days a week and payments are accepted until 11:59 p.m. Pacific Time on the delinquency date.

By Mail – Taxpayers are advised to use the envelope enclosed with their tax bill and include the second installment payment stub from the bill. Do not attach staples, clips, tape, or correspondence. Payments may be mailed to the Los Angeles County Treasurer and Tax Collector, Post Office Box 54018, Los Angeles, California 90054-0018. If mailing your payment near the delinquency date, be sure to obtain a certificate of mailing from the USPS to reflect a timely payment. If a payment is received after the delinquency date, with no postmark, the payment is considered late and penalties will be imposed, in accordance with State law. Taxpayers who send a payment by mail are cautioned that the USPS only postmarks certain mail depending on the type of postage used, and may not postmark mail on the same day deposited by a taxpayer. To assist taxpayers in understanding how to avoid penalties that could result from postmark issues, the Tax Collector has compiled important related information on how to "Avoid Penalties by Understanding Postmarks." Visit our website at ttc.lacounty.gov/Proptax/Postmarks.htm.

You may use one of the following independent delivery services designed by the Internal Revenue Service or approved by the Tax Collector: All Counties Courier and Logistics, Federal Express, GSO, NORCO, Ontrac, United Parcel Service. The envelope must be properly addressed with the required fee prepaid, and delivery must not be later than 5:00 p.m. on the next business day after the delinquency date. The remittance shall be deemed received on the date shown on the packing slip or air bill attached to the outside of the envelope or package containing the remittance.

Pay by Credit Card over the telephone – To pay by telephone, call toll-free 1(888) 473-0835. You will need a credit card (American Express, MasterCard or Visa) and your Electronic Fund Transfer (EFT) Number, which is printed on your current year tax bill, to complete this transaction. There are processing fees when using this service. Each credit card transaction is limited to \$99,999.99, including all service fees. Please retain the confirmation number for future reference.

Pay in Person – Cash or check is accepted at the Los Angeles County Treasurer and Tax Collector's Office, Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between the hours of 8:00 a.m. and 5:00 p.m. Pacific Time, Monday through Friday, excluding Los Angeles County holidays. Make your payment early to avoid long waits at the cashier windows.

On Thursday, April 9, 2015, and Friday, April 10, 2015, the Treasurer and Tax Collector's personnel will also receive payments at 335A East Avenue K-6, Lancaster, California 93535, between the hours of 8:00 a.m. and 5:00 p.m. Pacific Time. Payments must be made by check, Money Order or Cashier's Check. No cash or credit card payments are accepted at this location.

Online Banking or Bill Payment Services – We do not recommend using these services to pay property taxes. The envelopes used by banking institutions are not postmarked by the USPS. In the absence of a postmark, we determine penalties based on the date we receive payment. If the payment is received after April 10, a 10 percent penalty and a \$10 cost will be imposed.

PRESS RELEASE UPDATE - To receive future press release notices via email, please send your email address to rjohnson@ttc.lacounty.gov.